

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

(February 2015)

A. Violation of the NYS Sanitary Code Surface Water Treatment Rule - Village of Phoenix (Foster Well #1 and #3) Public Water System – (PWS ID#3704363)

On April 20, 2011, the Oswego County Department of Health determined that the Village of Phoenix Foster Wells #1 and #3, respecting the primary and a backup source of Village, Town District and outside user's drinking water, were identified as groundwater sources under the direct influence (GWUDI) of surface water. In other words, surface water containing certain organisms had reached the aquifer supplying our drinking water. This was determined from the analytical results obtained from Microscopic Particulate Analysis (MPA) samples taken on April 5, 2011 which revealed that surface water organisms were present. The Village of Phoenix had no reason to believe, and it had not been alleged by anyone and in any respect, that the Village had done anything less than all of the usual, customary and legally required practices with respect to operation of the water system.

Although that situation did not require Phoenix Village Water Customers to take any immediate action, you had and have a right to know what happened, what you should do, and the latest updates on what we are doing to address, and as necessary correct, this situation. In response to this event, the Department of Health required we comply with the New York Sanitary Code Part 5-1.30 (b) requirement to provide adequate treatment, replace our source, or purchase water from another approved source by November 1, 2012. The Village water system is currently in violation of the New York State Sanitary Code, Subpart 5-1.30(b), also known as the Surface Water Treatment Rule (SWTR.) This violation results from not meeting federal and state requirements to provide filtration or otherwise remedy the violation by the required deadline. For additional background information, please review past public notifications, also available through this site.

B. What does this mean?

The New York State Department of Health (NYSDOH) sets the drinking water standards and has determined that the presence of microbiological contaminants is a health concern at certain levels of exposure. Treatment such as filtering and disinfecting the water removes or destroys microbiological contaminants. If water is inadequately treated, microbiological contaminants in that water may contain disease. Disease symptoms may include diarrhea, cramps, nausea, and possibly jaundice, and any associated headaches and fatigue. These symptoms, however, are not just associated with disease-causing organisms in drinking water but may be caused by a number of factors other than your drinking water. Therefore, should you experience any of these symptoms and they persist, you may wish to seek medical advice.

The NYSDOH has set enforceable requirements for treating drinking water to reduce the risk of these adverse health effects. Attached please find the pathogen information sheet specific to unfiltered surface water.

C. What is being done?

During the 3rd and 4th quarter of 2014 the Village of Phoenix has proactively engaged in actions to resolve outstanding water quality issues. An engineering study was commissioned to address the situation. Pursuant to the engineering study the Village has entered into agreement with Oswego County Health Department (OCHD) to develop a new source for drinking water to replace the well fields which have determined to be GWUDI by OCHD. The source is intended to be water filtered and supplied by the Metropolitan Water Board from their existing transmission line adjacent to County Route 12. Negotiations relevant to design and purchase price have been initiated and funding sources have been identified for the work. Design of the work is anticipated to be completed during 2015 and construction is anticipated to be completed during 2016.

You shall receive a notice similar to this every three months hereafter until compliance is achieved.

D. What should I do?

If you have specific health concerns, consult your doctor. People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers.

You do not need to boil your water or provide any additional treatment. However, if you are considering purchasing a home drinking water filter, please be aware that not all filters provide equal or adequate protection. If you have questions regarding home filters, you can call the NYS Department of Health at 1 (800) 458-1158.

Please share this information with any other people who may drink from this water source, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You may do so by posting this notice in a public place, distributing copies by hand, or by mail.

All water service emergency requests should still be made to the appropriate Town or Village representatives. Questions related to this issue may be telephoned (315) 695-2484, or emailed to the Village Clerk-Treasurer (rdemo@villageofphoenix-ny.gov) on the Village's voicemail system. If leaving a message, you should provide your full name, a daytime telephone number and fax, email or mailing address. The Village Clerk-Treasurer, Administrator, or other Village official will respond by phone in the event of any true emergencies. Otherwise, the response will be in writing, either in response to your specific question, or in a document containing responses to various frequently asked questions from water system customers. All responses will be sent to the email, fax or resident addresses you provide. You may also contact the Oswego County Health Department at (315) 349-3557.

To be very clear, the Village of Phoenix Mayor, Board of Trustees and administration continues to make resolution of this issue a top priority. Regardless and independent of any efforts by County, State or Federal governmental agencies, since becoming aware of this issue we have diligently worked toward addressing any problem with our water quality.

Thank you.